

## **NOW AVAILABLE! Treo 600 FREE Software Update!**

A free software update is available that will improve your Treo 600 performance and increase its reliability. This FREE software update offers the following benefits:

- Improved data connectivity to browse the web, send and retrieve email and other applications
- Improved rendering of web pages and graphics in your web browser
- Rogers Wireless MMS settings for Picture Messaging
- Ability to select a privacy mode for incoming SMS to hide the message content and sender information
- Enhanced audio-quality reliability, and reduced audio distortion
- Ability to enable car kit echo cancellation for better audio performance
- Updated carrier settings for roaming to international networks
- **Note:** Installer includes two HotSync operations: one to backup your data, and one to restore your data after the update process is completed

Once you have completed the installation, please take advantage of our gift to you, a free copy of Handmark Backgammon to use on your Treo 600!

### **Do I need the Treo 600 Updater?**

Yes, unless you already have the latest software on your device. Here's how to tell:

1. Press Phone .
2. Press Menu .
3. From the Options menu, select Phone Info.
4. In the Phone Info screen read the numbers after "Software." Look at the number after the "Treo 600-."
5. If your software version number is lower than 1.12, this software update is for you.

### **System Requirements**

- A Rogers Wireless SIM card inserted into their Treo 600
  - A fully charged battery
- Windows® 98, 98SE, ME, 2000, XP or Mac OS® X 10.1 - 10.3.3
- HotSync® Manager 4.1.0 or greater (Windows), or 4.0 (Mac). This is part of the Palm™ Desktop installation included on your Treo 600 CD. [Get the latest Palm Desktop and HotSync Manager.](#)
- Treo 600 battery fully charged.
- At least 12MB/1,200KB (Mac) or 6MB/6,000KB (Windows) free memory on your Treo 600 (1. Press Applications Launcher 2. Press Menu. 3. Choose Info). The free memory

accommodates the update application on your device; the application will be removed from your device (and the memory freed) when the update is complete.

- For Microsoft Outlook® users who use PocketMirror®: PocketMirror version 3.1.2 or later. The installation CD for Treo 600 includes version 3.1.2, or you can [download the latest version from Chapura](#).
- Must be installing the update on a computer with which the Treo 600 is synchronized (i.e. a user folder for the Treo exists on the computer).
- Must synchronize with your current user name. You may have several user names stored on your desktop computer. Make sure you synchronize with the user name on your Treo 600, or you will appear to lose data.

### Installation: Windows

1. Find your device's [user name](#).
2. During the installation process, make sure your Treo 600's battery is fully charged and that your device is connected to both a power supply and your computer ([how](#)).
3. Make sure you have at least 6MB free memory on your device ([how](#)).
4. Change all conduits to 'Synchronize the files' ([how](#)). This ensures a current backup of data normally backed up during a HotSync operation.
5. Download the Rogers Wireless Treo 600 Updater 1.12 from the link on this page.
6. Unzip the file you just downloaded: Treo600RWUpdater1.12PC.zip.
7. Double-click the file you unzipped: Treo600 RW Updater1.12.exe (filename).
8. Follow all instructions in the installation wizard that will appear. When asked to perform a HotSync operation, be sure to push the HotSync button only **once**.
9. If you encounter problems during the update, see our [installation troubleshooting FAQs](#).
10. **Once you have completed the installation, please take advantage of our gift to you, a [free copy of Handmark Backgammon!](#)**

### Installation: Mac

1. Find your device's [user name](#).
2. During the installation process, make sure your Treo 600's battery is fully charged and that your device is connected to both a power supply and your computer ([how](#)).
3. Make sure you have at least 12MB free memory on your device ([how](#)).
4. Change all conduits to 'Synchronize the files' ([how](#)). This ensures a current backup of data normally backed up during a HotSync operation.
5. Download the Rogers Wireless Treo 600 Updater 1.12 from the link on this page.
6. Your web browser should automatically expand the file, and you will see the file RW\_1\_12Updater.sit appear on your Mac desktop or your default download folder. If your web browser does not expand the file automatically, you will need to use an expansion utility such as [Aladdin Stuffit Expander](#) to decompress the file. Note the folder location in which the decompressed file is saved.

7. Double click the file RW 1.12 Updater.prc that was decompressed. The Install Tool window will open. If asked, select your Rogers Wireless Treo 600's user name from the list.
8. Perform a HotSync® operation to transfer the updater to your device.
  
9. On your Rogers Wireless Treo 600, press Applications launcher .
10. Launch the application named RW 1.12 Updater.
11. Follow the onscreen instructions to run the updater on your device.
12. Important: You must do these steps, or the updater will be re-installed on your device every time you perform a HotSync operation:
  - a. On your Mac, locate the file RW 1.12 Updater.prc in your Backup folder, which is located in your user folder.
  - b. Delete the file from your Backup folder.
13. Perform another HotSync operation to restore your data to your Rogers Wireless Treo 600.
14. If you encounter problems during the update, see our installation troubleshooting FAQs.
15. Once you have completed the installation, please take advantage of our gift to you, a free copy of Handmark Backgammon!